# ONE COMMUNITY FEDERAL CREDIT UNION 63<sup>nd</sup> Annual Meeting

Friday, March 26, 2021



One Community Federal Credit Union 531 – 5<sup>th</sup> Street Parkersburg, WV

# **ONE COMMUNITY FEDERAL CREDIT UNION**

#### OUR MISSION:

One Community Federal Credit Union is a member owned and operated, cooperative financial organization. Our goal is to become the members' primary financial institution by providing a wide range of services while maintaining the Credit Union's long-term stability.

# Providing effective financial services to those who *live, work, worship, volunteer or attend school* in Wood County, WV or Washington County, OH.

One Community Federal Credit Union has been a strong financial institution since 1958, providing over 6,600 members with the financial services and expertise they need. Personal, friendly and professional service is the foundation of our way of doing business. Our members benefit from many services offered at low-cost or no charge, generally earning higher dividends on savings and paying lower interest rates on loans.

We encourage you to use all of our financial products and services....the strength of our Credit Union depends on you. We appreciate the opportunity to serve you and thank you for your continued support.

# ONE COMMUNITY FEDERAL CREDIT UNION PRESIDENT'S REPORT

### **Dear Fellow Members:**

Welcome to the 63rd annual meeting for One Community Federal Credit Union members. The Credit Union was chartered to do business by our regulator, the National Credit Union Administration (NCUA), on January 2, 1958.

Allow me to give a special thank you to the volunteers who make up our Board and Supervisory Committee. Although unpaid, these volunteers spend a great deal of personal time to work on behalf of all credit union members. I also want to thank our friendly credit union staff for continually providing sound and accurate financial service to our members.

COVID 19 pandemic restrictions have affected all businesses. We have been able to safely take care of our members by setting appointments and limiting the number of people in our lobby at a given time. Many of the scheduled audits and examinations are now done off site. It's a new world in the workplace as you all know. In spite of all these obstacles, the Credit Union enjoyed a fine year in terms of membership numbers, share deposits and loans.

One Community FCU assets grew over \$10 million in 2020 to almost \$90 million. Our capital-to-assets ratio remains at 9.32% (well capitalized). Over 329 people joined the Credit Union last year. We made \$1,964,122 in first mortgage loans and extended 887 consumer loans totaling \$16,951,647 to our members. All this was done in the midst of a once in a lifetime pandemic.

All financial institutions, including One Community, are adapting to modern trends, especially the use of electronic services to conduct business. Please see Credit Union personnel to take advantage of these services. We believe these features will save our members time and make their lives easier.

The Board of Directors and Credit Union Management will continue to strive to make financial decisions that will help the majority of our members. We value our members' opinions, and we strive to implement services that improve your experience with our credit union.

Because One Community's main source of marketing is our community, it is important that we listen to the feedback from our membership. Most new Credit Union members tell us they joined because of endorsement from family, friends, or co-workers. Your loyalty to our community is essential for growth and the satisfaction of all members—both old and new.

## Timothy A. Bibbee, President

## **ONE COMMUNITY FEDERAL CREDIT UNION**

2020 SUPERVISORY COMMITTEE'S REPORT

Eric Schweitzer

Jerry Myer

Ryan Bungard

The Supervisory Committee is commissioned with the duty to ensure that the Credit Union is operated in a safe and sound manner and in accordance with National Credit Union Administration (NCUA) regulations.

We have contracted with Schmidt & Associates of Columbus, Ohio, to perform the required annual audit of the Credit Union. Schmidt & Associates also reviewed internal accounting procedures for the Credit Union as well as insuring general ledger accounts were being regularly balanced by Credit Union staff. In addition, the Supervisory Committee has performed random cash counts, reviewed loan applications for compliance, and audited new/closed accounts.

Schmidt and Associates conducted an ACH and Bank Secrecy Act Audit of One Community Federal Credit Union. The next verification of accounts will take place in 2021 as required by our regulator.

Our regulator (NCUA) has completed the annual examination report for the period ending 12/31/2019. We expect NCUA will have us on the schedule for the second quarter 2021, to complete the 2020 examination. The quarterly financial information for our Credit Union is posted on the NCUA website (<u>www.ncua.gov</u>) under our charter number, 12143. The Credit Union continues to hold sufficient capital and is considered 'well capitalized' by the regulator.

We expect to make investments in technology over the next few years. All government regulators are continuing to require financial institutions to expand their IT security in order to protect private information. To that end, One Community has contracted a third party firm to address future IT risk issues which includes vulnerability testing and patch management. Training has been enhanced to spot social engineering tactics meant to access data. The Supervisory Committee will work with Credit Union Management to make sure the enhanced safeguards are in place.

We will always entertain any suggestion that will help our mutually owned financial institution to promote thrift and to improve the financial well being of our members.

#### Eric Schweitzer, Chairperson.

**Annual Meeting Agenda** 

Friday, March 26, 2021

**One Community Federal Credit Union** 

531 – 5<sup>th</sup> Street

Parkersburg, West Virginia

## **ORDER OF BUSINESS**

**Call to Order** 

Introductions and Announcements	.Tim Bibbee	
Determination of Quorum Present Tim Bibbee		
Minutes from 2019 Annual Meeting	. Joe Thorpe	
President's Report	Tim Bibbee	
Supervisory Committee Report	. Eric Schweitzer	

**Unfinished Business** 

**New Business** 

There are three (3) Board of Director vacancies;

We received three (3) applications to fill the vacant

Board positions.

Nominations will not be accepted from the floor.

**Annual Meeting Adjournment** 

## One Community Federal Credit Union

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YOUR CREDIT UNION BOARD OF DIRECTORS		
Tim Bibbee	President	
Tim Marshall	1 <sup>st</sup> Vice President	
Pat Martin 2nd <b>Vi</b>	ice President	
Keith Rake	Treasurer	
Joe Thorpe	Secretary	
Don Hickman		
Mike Linder		
Todd Shafer		
Ryan Bungard		

YOUR CREDIT UNION SUPERVISORY COMMITTEE					
Eric Schweitzer	Chairperson				
Jerry Myer					
Richard Marshall					
Linda Robinson					

## YOUR CREDIT UNION STAFF

Steven Napier	CEO
Kevin White	COO
Denise Rhodes	Accounting Manager
Alan Waters	Loan Manager
Simone Sowers	Loan Officer/Member Service
Jessica Milhoan	Loan Officer/Member Service
Julie Terrell	Member Service
Lisa Tenney	Member Service

	Michael Phelps	Loan Collections
Megan		<b>iting Clerk</b> F/T Teller
	Nora Swann	P/T Teller
	Nancy Frederick	P/T Teller
	Ethan Thibault	P/T Teller
	Hadden Thibault	P/T Teller
	Vivian Carez	Accounting Clerk
	Randall Brooks	Financial Advisor